# BRACKLEY TOWN COUNCIL

# Accessibility Statement

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Accessibility Statement 2023 V2
Adopted June 2022
Reviewed and Adopted 17 July 2023 Minute number 152/23
Review date July 2025 unless there are legislative changes

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1. **Introduction**

This accessibility statement applies to the website www.brackleynorthants-tc.gov.uk

This website is run by Brackley Town Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader

We've also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

2. **How accessible this website is**

We know some parts of this website are not fully accessible:

- some PDF and Word documents may not be fully accessible to screen reader software
- interactive virtual tours lack text alternatives and cannot be navigated using a keyboard

3. **Feedback and contact information**

If you need information on this website in a different format:

- email office@brackleynorthants-tc.gov.uk
- call 01280 702441
- write to Brackley Town Council, 20 High Street, Brackley Northants NN13 7DS

We'll consider your request and get back to you.

4. **Reporting accessibility problems with this website**

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, please contact us using any of the means listed above.

5. **Enforcement procedure**

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility

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regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

## 6. Technical information about this website's accessibility

Brackley Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

## 7. Non accessible content

The content listed below is non-accessible for the following reasons.

7.1  Archived documents: might not work with current assistive technologies because they use outdated technologies that do not support accessibility. We convert documents to new formats upon request within 10 business days where possible to do so. Please contact office@brackleynorthants-tc.gov.uk or call 01280 702441 for support.

7.2  Maps & Documents including maps: it may not be possible to provide a suitable alt tag to maps on the website as difficult to explain the full content of the map. Printed copies of maps featured on the website are available and verbal information about the content of the map is also available. Please contact office@brackleynorthants-tc.gov.uk or call 01280 702441 for support.

7.3  Documents not owned/created by Brackley Town Council: some documentation on the website has not been created by Brackley Town Council. This documentation may not be WCAG 2.1 compliant. Should the viewer require access to a particular document which is not WCAG 2.1 compliant, please contact office@brackleynorthants-tc.gov.uk or call 01280 702441 for support.

## 8. What we are doing to improve accessibility

We have a rolling programme of updating the content and design of this website in accordance with the guidelines set out by the WCAG and will continue to assess and improve our accessibility based on these guidelines, user testing and user feedback.

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